



Dear Valued Customers,

We want you to know that we are taking precautions due to the virus. So neither you, your household, your business nor our technicians are affected. All of our techs wear protective gear including: shoe covers, gloves and masks. They will also practice social distancing while they are with you, we ask our customers to please do the same. It's all part of the process we now follow to protect you and our technicians.

Air-Ref Co., Inc is monitoring reports from the CDC & WHO and we are taking precautionary measures for the health and safety of our customers and team members. Our goal is to do everything we can to help you keep your operations up and running and people safe during this unprecedented and evolving situation.

We are taking the following steps to keep our customers and staff safe:

- We do not shake hands
- We maintain social distancing and ask our customers to also maintain social distance standards during our service and installations
- Our techs wear protective gear such as shoe covers, masks, and gloves
- Our techs have sanitizer to sanitize equipment they work on
- Hands free payment processing
- We have asked any employee showing any symptoms to stay at home for a quarantine period of 14 days or be tested before returning to work

Air-Ref will be operating under normal business hours during this time. Please feel free to always reach us at 561-495-7060 or [info@airref.com](mailto:info@airref.com)

Thank you,

Air-Ref Co, Inc.